

Claim Form (Material Damage / Loss)

THE COMPANY DOES NOT ADMIT LIABILITY BY THE ISSUE OF THIS FORM.

IT IS ISSUED TO ENABLE THE INSURED TO LODGE A WRITTEN STATEMENT OF CLAIM.

PLEASE FILL IN ALL RELEVANT SECTIONS

Policy Number	<input type="text"/>		
Name of Insured	<input type="text"/>		
Postal Address	<input type="text"/>		
	<input type="text"/>	Postcode	<input type="text"/>
Contact Person	<input type="text"/>		
Phone No	<input type="text"/>	Mobile No	<input type="text"/>
Contact Email Address	<input type="text"/>		

GOODS AND SERVICES TAX – To ensure you do not incur any unnecessary GST liability on this claim, please advise your:

ABN	<input type="text"/>	Entitlement to ITC in respect of	Premium	<input type="text"/>	%
			Claim	<input type="text"/>	%

DAMAGE / LOSS DETAILS

Date of damage / loss	<input type="text"/>	Time of damage / loss	<input type="text"/>	AM/PM
Location of damage / loss	<input type="text"/>			
	<input type="text"/>	Postcode	<input type="text"/>	
Description of how the damage/ loss occurred	<input type="text"/>			
	<input type="text"/>			
	<input type="text"/>			
	<input type="text"/>			
How was the damage / loss discovered and by whom?	<input type="text"/>			
	<input type="text"/>			
Is your claim for malicious damage or theft?	<input type="text"/>			
How was entry gained?	<input type="text"/>			
	<input type="text"/>			

PLEASE NOTE

Make sure you provide us with all the details of the claim. Attach a separate sheet if you have insufficient space.

Send all quotations you have received to repair or replace property or invoices or receipts if the goods have already been repaired.

If at all possible, keep damaged items available for inspection, Damaged property must not be disposed of until authorised by Tokio Marine & Nichido Fire Insurance Co Ltd.

DECLARATION

I/We declare that all the particulars stated above and statements made in support thereof are true and correct, that no information relevant to this claim has been withheld, that no other person(s) have interest in the said property and that all conditions and stipulations of the policy have been complied with.

I/We hereby claim from the company in respect of the said loss, damage or accident and declare that the amount claimed above is based on a true value at the time of loss

Signed

Dated

Your Privacy

- We collect personal information about you (including the information you provide in this Claim Form) to enable us to assess your claim and related purposes. We will, where relevant, disclose your personal information (other than sensitive information, such as information about your health) to your adviser (and any licensee or broker he or she represents), to our service providers (including loss adjusters, investigators and solicitors) and other businesses we work with for this purpose. In some cases, we may need to share your information with our related companies overseas, including our head office in Japan.
- Where relevant, to assess your claim we will also disclose personal information collected from you, including sensitive information about you (such as information about your health), to medical practitioners, other health professionals, reinsurers, legal representatives and other consultants we use to help us assess your claim. By signing this Claim Form, you consent to those organisations and other professionals collecting, and us disclosing, sensitive information about you for this purpose.
- A list of the type of our service providers, key business alliances and the consultants we commonly use is available on request.
- If you do not provide the requested information or consent to its collection and disclosure as described above, the assessment of your claim may be delayed or we may not be able to assess your claim.
- We may also disclose personal information about you where we are required or permitted to do so by law.
- In most cases, on request, we will give you access to the personal information we hold about you. Where we are unable to grant you access, we will tell you why.
- If you would like to find out more about our information handling practices, you can contact us by telephone on 02 9232 2833, or write to 'The Privacy Officer' at Tokio Marine & Nichido Fire Insurance Co Ltd, GPO Box 4616, Sydney, NSW, 2001. Please provide details of your policy number/s and/or claim number where known.

Tokio Marine and Nichido Fire Insurance Co Ltd is a member of the insurance industry's Financial Ombudsman Service. This independent service is provided to the insuring public at no cost and aims to resolve claims complaints quickly and informally.

You should first take your complaint up with our local manager. In most cases the problem will be resolved easily.

If you are not satisfied with the outcome, you may contact the Financial Ombudsman Service in your state for advice and assistance in resolving your claim.

The telephone number is 1300 780 808 website www.fos.org.au